

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2015-16 Budget Estimates Hearings

Outcome Number: 2.1 Families and Communities

Question No: SQ15-000731

Topic: 1800RESPECT

Hansard page: CA33, 4 June 2015

Senator Waters, Larissa asked:

Given that I am running out of time, could you please take on notice giving me as much information about the estimates of calls that, with the additional funding, you will now be able to attend to as opposed to the ones that you have not been able to attend to without the extra funds? Can you answer whether you have built in an expected increase in demand, given the increasing levels of awareness about domestic and family violence in the community?

Answer:

In 2014-15 1800RESPECT was contracted to respond to 35,000 contacts per annum. Extrapolated performance data estimated actual contacts would be around 47,000 in 2014-15. Funding will provide 1800RESPECT with capacity to respond to 55,000 contacts per annum from 1 July 2015.